



# AlmaVia of San Francisco

Situated adjacent to St. Thomas More Church, this proximity to the church and school allows for intergenerational activities that enrich the lives of both residents and students. With a focus on best-in-class quality care, as well as lifestyle amenities, including restaurant-style dining, a robust library, an accessible computer lab and a lively gathering room bustling with activities, AlmaVia of San Francisco focuses on the holistic wellness of its residents.

## Why Choose AlmaVia of San Francisco?

### Clinical Quality

- We are committed to a high standard of clinical services. Our readmission rates are consistently half of other providers as reported to the California Assisted Living Association.

### Resident Satisfaction

*"I always hoped that her twilight years of her life would be comfortable. I now realize that her life has been joyfully extended and the quality of life enhanced significantly, thanks to your caring staff. I had hoped to find considerate individuals; I did not expect to meet people who would genuinely love my mom. On a daily basis she gets more hugs than a department store Santa. It's remarkable."*

—John, son of a resident

### Spiritual Care

- Our residents enjoy the benefits of having Spiritual Care staff who honors all beliefs.

### Employee Excellence

- Employee engagement ratings consistently exceed company Gold Standards and continue to improve every year. We pride ourselves in providing excellent care and service and know happy staff translates to very satisfied residents.



Location: 1 Thomas More Way,  
San Francisco, California



Number of residents: 135



Number of staff: 110



Year opened: 2003



Pets Allowed



Non-Profit

**Assisted Living:** Our assisted living services are designed for older adults who want to maintain independence but may need assistance with everyday activities. With our custom care approach, services are tailored specifically to meet each resident's needs.

**Memory Care:** Our memory care program is founded on an engagement-focused philosophy for people living with dementia, established on the belief that people have an innate capability to learn and succeed no matter the depth of their cognitive challenges.

## Life in an Elder Care Alliance Community

Our communities embrace all components of holistic wellness: physical, emotional, spiritual, intellectual, vocational, environmental and social. We strive to create a community evidenced by enriching human relationships, connecting people and community, providing environments that foster independence, allowing people to flourish, and where there is joy.

## Why Elder Care Alliance?

*Expressing our faith heritage, Elder Care Alliance is an integrated system committed to serving and enriching the holistic wellness of older adults and those who care for them through education, innovation and a network of professionals, care communities and partners.*



**Elder Care Alliance is a learning organization that encourages and supports innovation**

- We are open to questioning how we might do things better, trying new things, and using data to inform decisions and strategies. This is a key characteristic of who we are.
- We strive to build on our culture of learning and establish an environment that produces transformational programs and services.
- Memory care programming: In collaboration with the Hearthstone Institute, we've implemented *I'm Still Here*™ in our communities to encourage engagement and learning among people living with dementia.
- Employee wellness program: In order to care for residents, we must first care for ourselves. That's why we implemented a comprehensive wellness

program for our employees, including on-site distribution of fresh fruit and vegetables, engaging physical activities, health education classes/campaigns, and improvement of wellness policies and practices.



**Elder Care Alliance is passionate about and committed to professional and leadership development**

- Our philosophy is to hire great people, invest in them and expect great results. We offer professional development and leadership opportunities at every level of our organization.
- Our objective is to develop critical thinking skills among our leaders, enabling them to turn data into information that positively impacts the quality of care and services we deliver.
- We call on our leaders to deliver person-centered, high-quality care.



### AlmaVia of San Francisco

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*Engaging Hearts, Transforming Lives, Erasing Boundaries*

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